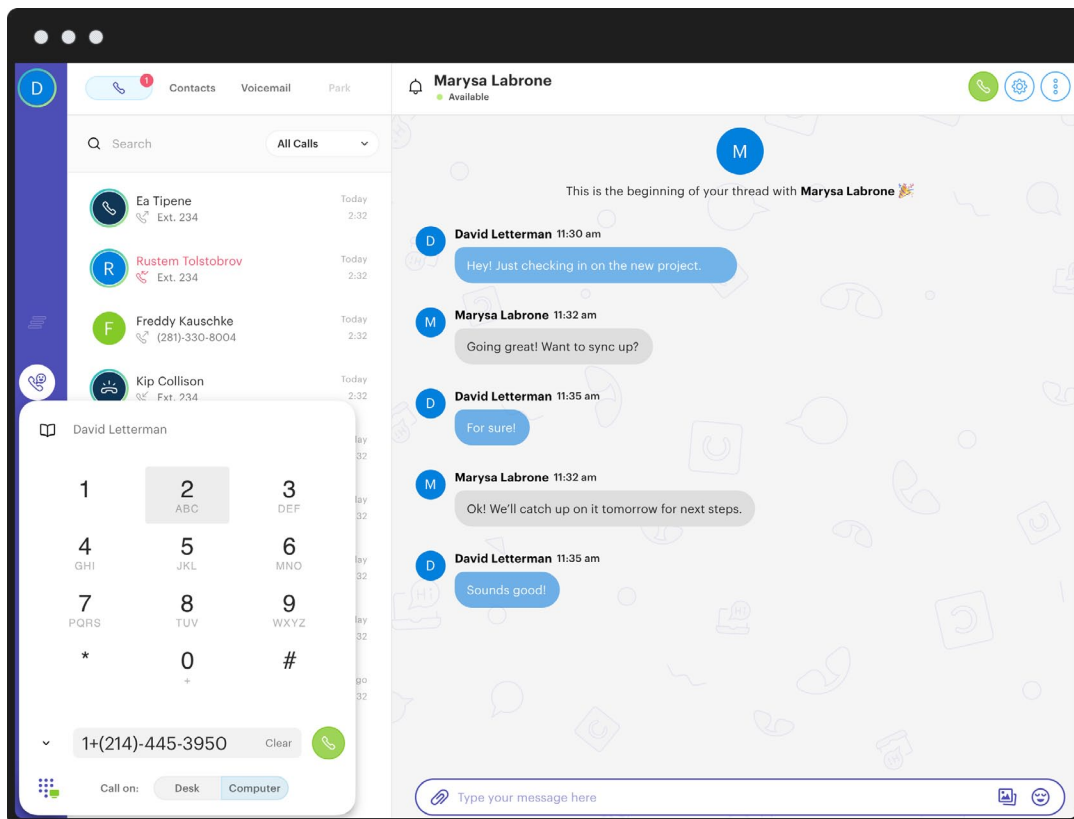


Unified Communications

Cytracom Desktop

Communications Hub

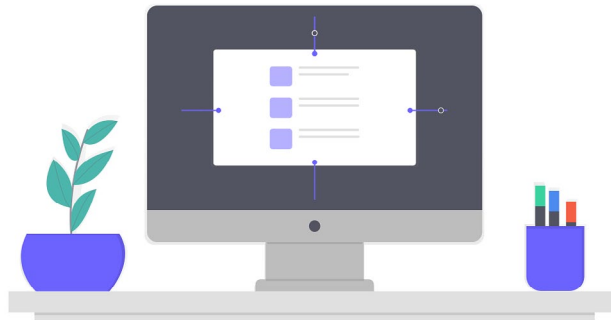
Enjoy true Unified Communications with Cytracom Desktop. Combine voice, business messaging, fax and more into a single tool that you can access from the browser. Communicate seamlessly wherever you work—at the office, on the road, or from home. Make and receive calls, monitor team presence, manage your voicemail, share files, fax, and use Business Messaging to communicate with your team or with other users on mobile devices through SMS. With Cytracom Desktop, make communication and collaboration seamless.



Cytracom Desktop

Cytracom Desktop Features

- **Voice Calls** - make, receive, and control voice calls within the Cytracom Desktop App.
- **Business Messaging** - send messages, share files, and seamlessly communicate within interoffice rooms for Cytracom users or through SMS with other mobile users.
- **Presence** - monitor the availability status of other phone users in the business.
- **Manage Voicemail** - read, listen to, and manage voicemail messages.
- **Contacts** - see contacts for presence status and click-to-dial.
- **Call History** - review all recent calls and return a call with click-to-dial.
- **Notifications** - get pop-up messages for incoming calls, voicemails, and other important notifications.
- **Fax** - send and receive fax messages within the Cytracom Desktop App.
- **Call Center Queues** - monitor real-time call center queue information.



Why Cytracom?

Cytracom goes the extra mile to make voice and messaging communications simple for customers with phones and apps that are easy to install and use. Our dedicated success team works alongside your managed service provider to ensure you receive the highest levels of quality and service. Your phones arrive pre-provisioned and ready to plug in and use. If needed, leverage free training for your teams and ongoing technical support with some of the highest satisfaction ratings in the business.

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